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Enroll No.....

BHM-103

BHMCT –I Semester (Reg./Ex)

Examination, March-2021

Hotel Housekeeping

Time: Three Hours

Maximum Marks:70

Note : Attempt any five questions. (Each question carries equal marks)

Q.6 What are general criteria for selection of cleaning agents?
Classify cleaning agents.

Q.7 List down standards supplies provided in Guest rooms
and bathrooms.

Q.8 Explain in brief --

- (a) Lost and found procedure
- (b) Pest control

Q.1 Explain importance of Housekeeping in a Hotel. Describe
interdepartmental coordination of housekeeping dept.

Q.2 Draw organization chart of a large hotel Housekeeping
dept. Duties and responsibilities of Executive housekeeper.

Q.3 Explain various functions of housekeeping dept.

Q.4 Write short notes --

- (a) Cleaning of occupied room
- (b) Check out room
- (c) Evening service.

Q.5 What are general considerations to select cleaning
equipments? Classify types of cleaning equipment.